

# Lost Document Recovery

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## **Birth and Death Certificates:**

Phone: 225-342-9500

Website: <http://new.dhh.louisiana.gov/index.cfm/page/635>

## **Louisiana Driver's Licenses:**

Phone: 888-214-5367

Website: <https://www.expresslane.org/Pages/default.aspx>

## **Social Security Cards:**

Phone: 800-772-1213

Website: <https://www.ssa.gov/ssnumber/>

## **Bank Checks, ATM/Debit Cards or Safe Deposit Boxes:**

Phone: 877-275-3342

Website: <https://www.fdic.gov/>

## **Credit Cards – Contact the appropriate issuing institution:**

**American Express:** 800-327-1267

<https://www.americanexpress.com/us/content/help/lost-stolen-card.html>

**Discover:** 800-347-2683

<https://www.discover.com/credit-cards/help-center/>

**MasterCard:** 800-627-8372

<https://www.mastercard.us/en-us/consumers/get-support.html>

**Visa:** 800-847-2911

<https://usa.visa.com/support/consumer/lost-stolen-card.html>

## **SNAP Cards:**

(Food Stamps): Phone: 1-888-524-3578

Website: [www.dcf.la.gov/DSNAP](http://www.dcf.la.gov/DSNAP)

## **Green Cards:**

Phone: 800-375-5283

Website: <https://www.uscis.gov/green-card/after-we-grant-your-green-card/replace-your-green-card>

**Credit Reports:** Equifax, Experian or TransUnion

Phone: 877-322-8228

Website: <https://www.annualcreditreport.com/index.action>

**Fraud Alerts or a Credit Freeze:**

Website: [http://www.fightidentitytheft.com/security\\_freeze\\_louisiana.html](http://www.fightidentitytheft.com/security_freeze_louisiana.html)

**Other support:**

**Identity Theft Resource Center:**

Phone: 888-400-5530

Website: <http://www.idtheftcenter.org/>

Email: [info@fightidentitytheft.com](mailto:info@fightidentitytheft.com).

**Medicare Cards:**

Phone: 800-772-1213

<https://www.medicare.gov/forms-help-resources/your-medicare-card>

**Passports:**

Phone: 877-487-2778

Website: <https://travel.state.gov/content/passports/en/passports/lost-stolen.html>

**U.S. Savings Bonds:**

Phone: 844-284-2676 (toll-free)

Website: [https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

**Tax Returns:**

Phone: 800-829-1040

Website: <https://www.irs.gov/help/telephone-assistance>

**Military Records:**

Phone: 866-272-6272

Website: <https://www.archives.gov/veterans/military-service-records/>

**Insurance Documents:**

Phone: Check with your insurance agent.

**Real Estate and Property Records (Mortgage Documents, Deeds, etc.):**

Phone: Contact your agent.

**Medical and Prescription Records:**

Call your doctor; medical and prescription records are tracked electronically.

**Proof of Address/Residency:**

Contact your local utility company to obtain a recent bill.

**National Archives Records:**

Phone: 866-272-6272

Website: General: <https://www.archives.gov/preservation/records-emergency>